

Quality and Environmental Policy, Industrial Drive System

As employees from Kendrion Industrial Drive System we act in a target-driven and efficient manner. Customer and market orientation, global thinking and acting are part of our everyday life. Taking into account legal requirements, we ensure the growth of our company through innovation, reliability and highest quality – to the benefit of all interested parties.

Customer orientation

The customer is at the centre of our actions. We do not aim to just meet the requirements regarding quality, environmental awareness, service, flexibility and innovation, but to exceed them. Since satisfied customers ensure our company's long-term economic success.

Management responsibility

An open communication and troubleshooting provide the basis for a common target tracking. Therefore, we live a culture of trust, which allows our employees to do their utmost to achieve the agreed goals. The basis for these achievements are measurable goals, in consideration of our quality and environmental policy.

Commitment of people

The basis for our goal fulfilment is the awareness of one's own capabilities, responsibilities and the contribution to quality and the environment. Through a conscious development of the qualification of our employees and an active transfer of knowledge, we promote the expansion and development of competencies. The integration of employees into the problem-solving and decision-making process ensures a high level of motivation and long-term commitment.

Process orientation for continuous improvement

The collaboration of standardised processes and their interaction with each other, regulate competencies and responsibilities and contribute to the improvement of customer satisfaction and the efficiency throughout the entire organisation. The processes and their key performance indicators form the basis for management and direction of the organisation and ensure optimum, predictable and sustainable use of resources. By continuously adaptation to our dynamic environment, we ensure a permanent improvement of the process performance. Our thinking and acting is directed to the avoidance of failures (zero-failure principle) and losses of all kinds, as well as the greatest possible environmental friendliness in consideration of legal requirements, economy and safety at work.

Evidence-based decision making

Decisions are based on sound data analyses, our knowledge, our experience and our strategic orientation. Thereby, risks can be reduced and chances can be used optimally for our organisation.

Relationship with interested parties for the mutual benefit

We maintain a cooperative partnership with our suppliers, customers, the vested interests of our own organisation and all other interested parties, for the mutual benefit and the increase in added value.

January 2017

Ralf Wieland